

**Stannah**

|

Stairlifts for Straight Stairs



We believe everybody  
should always be able to  
enjoy their life upstairs.

Because we understand  
that it takes all of your  
home, to be all of you.

**Stannah**

# Helping you out on so many levels

We know that being able to enjoy the full run of your home is what makes you... you. Whether heading for a long soak after a busy day, having a powernap whenever you fancy, or taking the grandchildren upstairs for their bedtime story - we can help make sure those things keep happening.

## Our promise to you

Our Stannah Promise has been satisfying customers for almost 160 years. We guarantee the best quality at the best prices, delivered by a family-owned company committed to superior service.

### No hardsell

just honest quotes you can trust

### Stress-free installation

no mess, no hassle

### Peace of mind

2-year warranty (new), 1-year warranty (reconditioned)

### All wrapped up in a 14-day money-back guarantee





# We'll help you choose the right stairlift

It's time to show the stairs who's boss. Our Stannah stairlifts are designed to fit practically anywhere - and straight staircases are one of our specialities.

Have your pick of colours, fabrics, and trims for each one. Make your stairlift as individual as your home.

Built right here in the UK, every stairlift is crafted to last and engineered to the highest standards. Every new stairlift comes with a two-year warranty (and a free service each of those years) to keep things running smoothly.

## Why Stannah?

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### No wall mounts:

Can fit to either side of the stairs

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### Effortless control:

Ergonomic seatbelt and light-touch controls

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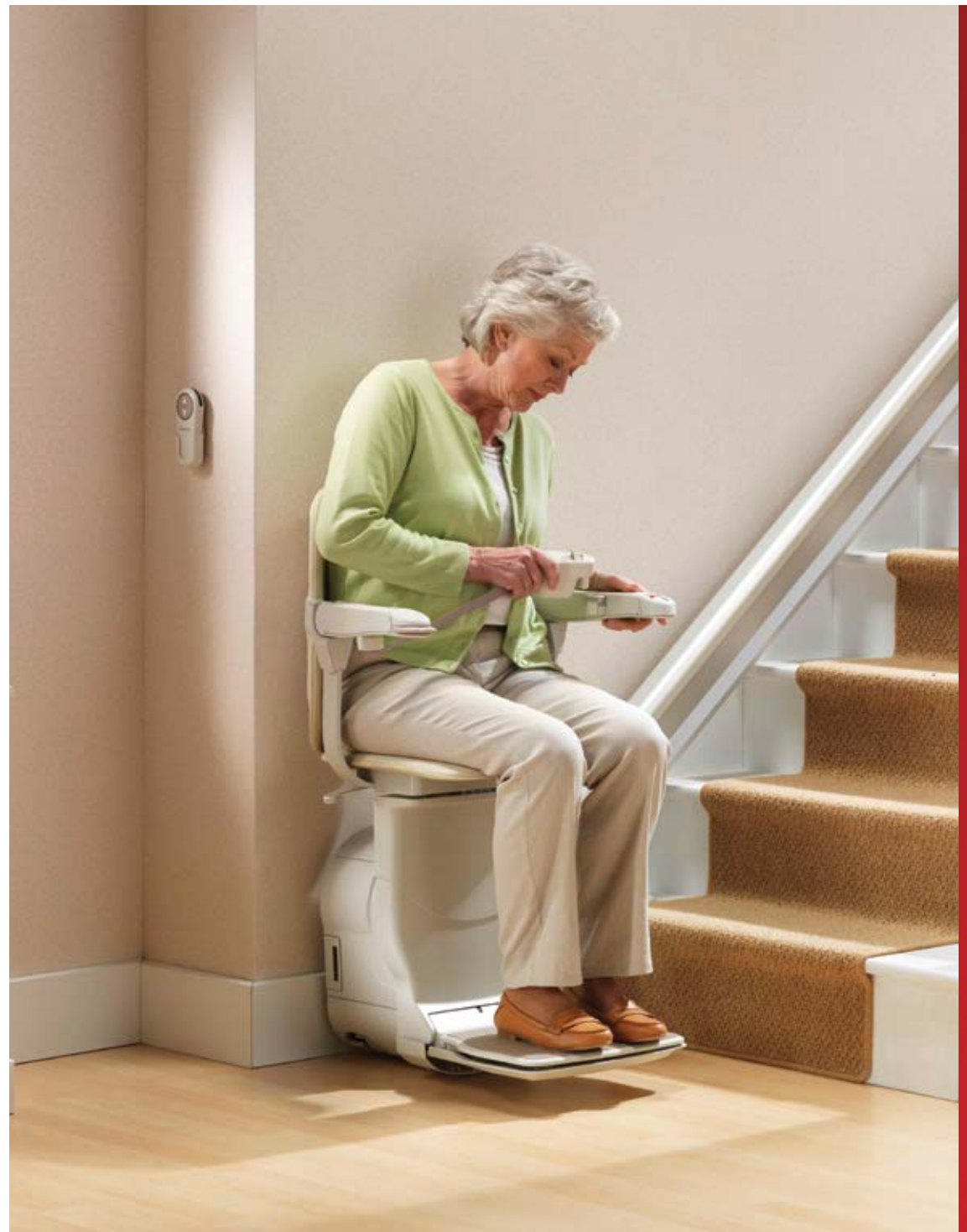
### Stylish choices:

Because your stairlift should feel like home

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### Our promise:

14-day money-back guarantee if you're not happy



# Siena

The Siena stairlift is the perfect blend of contemporary style and the finest British engineering, designed to fit seamlessly into your home.

Available in two different seat widths, the Siena folds away neatly when not in use. Better yet, it's fitted to the stairs, not the wall, so there's no need to worry about redecorating. The seatbelt can be fastened with one hand, and the stairlift won't move until it's securely fastened.

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If you decide to go ahead we'll take a deposit and arrange for installation. Any questions in the mean time give us a call:

**0800 715 358**



# What you can expect from your Siena



## Effortless control

Simple, intuitive controls that work with the lightest of touches.



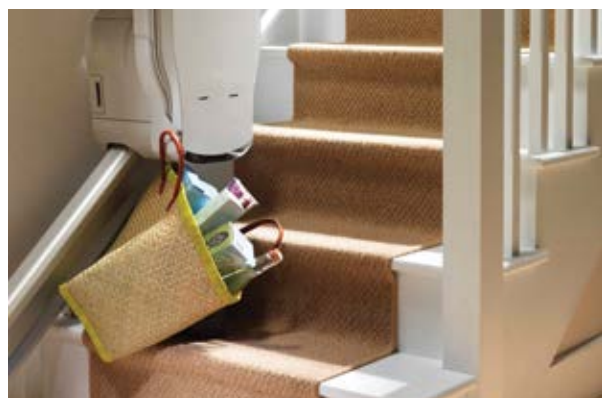
## Easy-turn swivel seat

Getting off couldn't be simpler (you can even choose a powered option).



## Easy-reach seatbelt

Click your belt in with just one hand.



## Safety sensors

Something on the stairs? Sensors automatically bring you to a stop.



## Fold it away

The chair and footrest easily fold away when not needed.



## Call it instantly

Wall-mounted controls can summon or send the Siena remotely.



# What's standard on the Siena?

Here's what you can expect as standard:

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Remote controls to call (or send) the chair



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Armrest immobiliser



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Safety sensors



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Child safety lock



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Manual easy-turn seat



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Immobiliser seatbelt



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Fold-away chair



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Upholstery options



# Customise your Siena

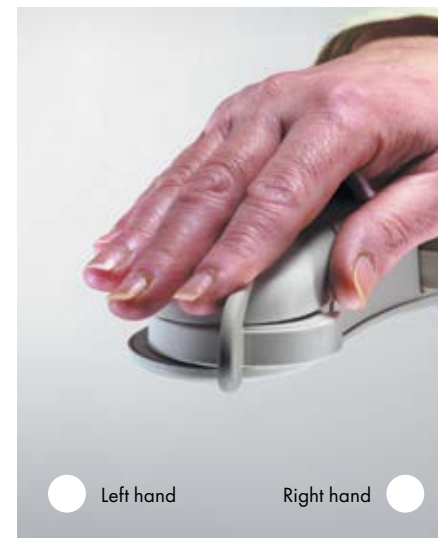
Make your Siena your own. Choose your upholstery and any of these optional extras.



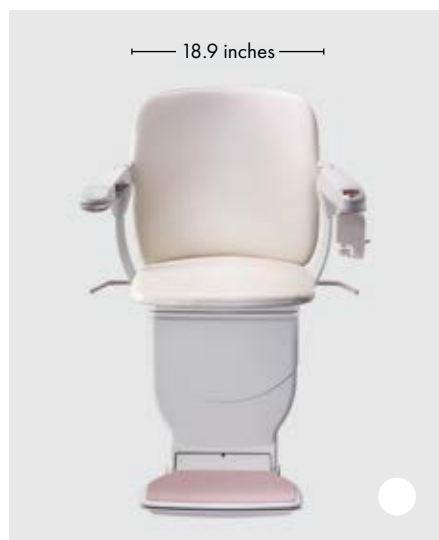
Choose your upholstery



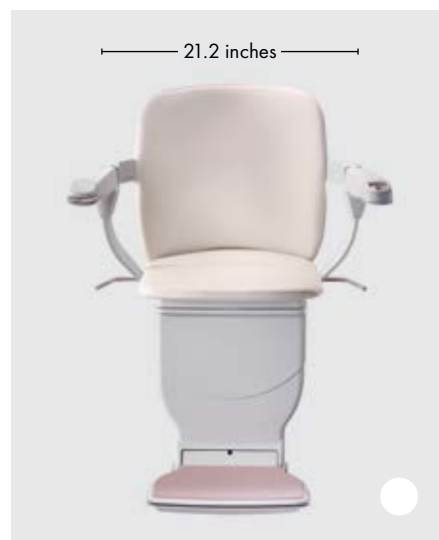
Light-touch control



Rudder control



Narrow arm width



Standard arm width



Easy-turn seat



Powered folding footrest



# Starla

Welcome to the most customisable stairlift we make. The Starla's ergonomic design comes in a luxurious range of woven fabric upholsteries, wood trims and footrest carpets for you to choose from.

We've designed the Starla with ease in mind too. Its intuitive controls work with the lightest touch, whether it's your hand, arm, or wrist. A powered footrest fold button means you'll never have to bend down to lift the footrest manually.

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If you decide to go ahead we'll take a deposit and arrange for installation. Any questions in the mean time give us a call:

**0800 715 358**



# What you can expect from your Starla



## Effortless control

Simple, intuitive controls that work with the lightest of touches.



## Easy-turn swivel seat

Getting off couldn't be simpler (you can even choose a powered option).



## Easy-reach seatbelt

Click your belt in with just one hand.



## Safety sensors

Something on the stairs? Sensors automatically bring you to a stop.



## Fold it away

The chair and button-powered footrest easily fold away when not needed.



## Call it instantly

Wall-mounted controls can summon or send the Starla remotely.

# What's standard on the Starla?

Here's what you can expect as standard:

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Remote controls to call (or send) the chair



---

Armrest immobiliser



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Safety sensors



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Child safety lock



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Manual easy-turn seat



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Immobiliser seatbelt



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Fold-away chair



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Powered footrest button



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Upholstery & trim options





# Customise your Starla

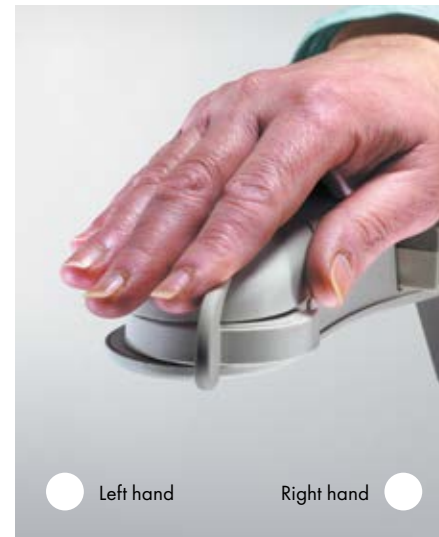
Make your Starla your own, with more options than any of our other stairlifts. Choose your trim, upholstery and any of these optional extras.



Choose your upholstery



Light-touch control



Rudder control



Pick your trim



Powered easy-turn seat



Manual easy-turn seat

# How to use your Siena or Starla

Using your stairlift couldn't be simpler. Your installer will give you a full demonstration after it's been fitted, but here's a simple guide.



- 1 Unfold the arms and seat to get started. The Siena footrest folds as you raise and lower the seat, while the Starla does the work for you - simply press the button.



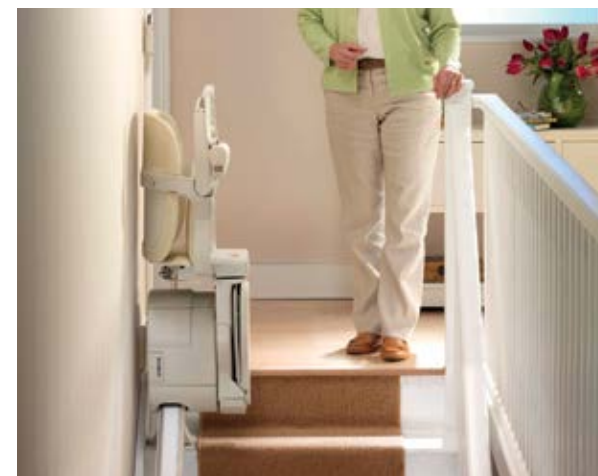
- 2 Are you sitting comfortably? Then we'll begin. Just lower the arms, fasten the easy-reach seatbelt and you're ready to go.



- 3 A gentle touch of the control is all it takes to get moving.



- 4 You've arrived at your destination! Just use your lever or powered swivel to easy-turn onto your landing, ready to step off safely.



- 5 Not using your stairlift? No problem. Leave it as it is, or fold it up so people can simply walk past it on the stairs.



# Outdoor

Working in all weathers, stopping at all floors, our Outdoor Stairlift gives you robust and reliable access to all the spaces you love. Perfect for those with a flight of exterior stairs or just a few steps down to the garden.

Engineered to handle the elements, the Outdoor is happy in temperatures ranging from a chilly  $-10^{\circ}\text{C}$  to a sweltering  $+40^{\circ}\text{C}$ . Its manual swivel seat helps you get off safely, while its foldaway design ensures the path is left clear for others.

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If you decide to go ahead we'll take a deposit and arrange for installation. Any questions in the mean time give us a call:

**0800 715 358**





# What you can expect from your Outdoor



## Controls to suit you

We can put the joystick controls on either arm, whichever you prefer.



## Easy-turn swivel seat

Use the levers to swivel effortlessly off the seat.



## Click yourself in

Every Outdoor stairlift comes with a seatbelt for extra safety.



## Safety sensors

Something on the stairs? Pressure-sensitive sensors automatically bring you to a stop.



## Key switch

Safely immobilise the stairlift when you're not using it.



## Fold it away

You can fold away the arms, seat and footrest, leaving the stairway clear.



# What's standard on the Outdoor?

Here's what you can expect as standard:

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Joystick controls on your choice of arm



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Safety sensors



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Fold-away chair



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Manual swivel seat



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Protective cover



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Battery drive with auto recharging



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Operational between -10°C and +40°C



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On/Off light



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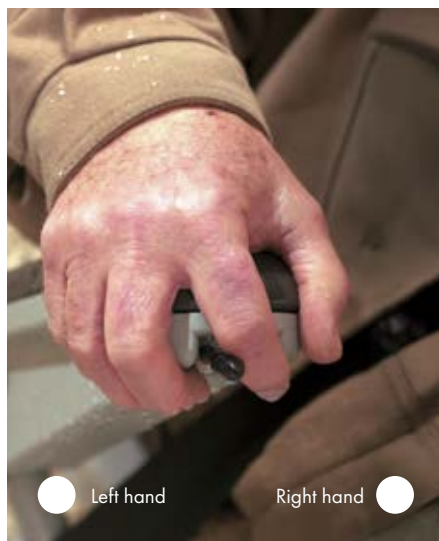
Removable power key



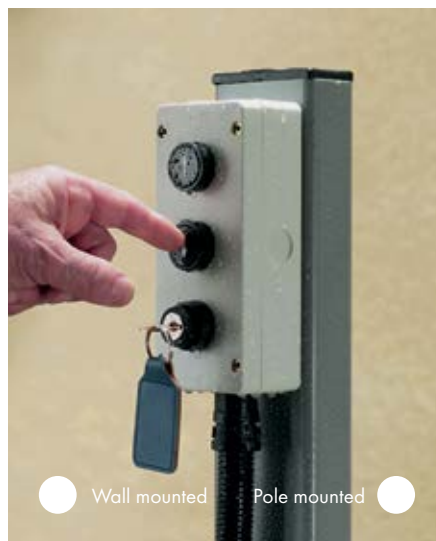


# Customise your Outdoor

Make your Outdoor your own.  
Choose from these optional extras.



Joystick control



Call station





# How to use your Outdoor

Using your stairlift couldn't be simpler. Your installer will give you a full demonstration after it's been fitted, but here's a simple guide.



- 1 Unfold the arms, seat and footrest.



- 2 Are you sitting comfortably? Then we'll begin. Fasten the easy-reach seatbelt and you're ready to go.



- 3 A gentle touch of the joystick control is all it takes to get moving.



- 4 You're arrived at your destination! The swivel lever makes it simple to get off.



- 5 Not using your stairlift? No problem. It can remain in position to act as a safety barrier, or you can fold up the arms, seat, and footrest to leave plenty of room for others to pass safely on the stairs.

# Frequently asked questions

## Will I need to pay for a quotation?

Not a penny. We offer a free home survey and will provide you with a no-obligation written quotation that's clear and easy to understand.

## Is there a warranty?

Yes. Our new stairlifts come with a two year warranty. And our reconditioned stairlifts come with one year warranty. We also include one free service during each of those first two years.

## What if I have narrow stairs?

Not a problem. All our stairlifts come with a slim rail and a compact carriage. They all have folding arms, seat and footrest, which fold away neatly when they are not in use.

## How fast does the stairlift travel?

All our stairlifts move at 0.1 metre per second. The average stairlift length we install is 5.5 metres, so it takes 55 seconds to travel one way.

## How much does a stairlift cost to run?

A Stannah stairlift costs around £20 in electricity per year to run, about 40p per week. Less than a kettle!

## How is the Outdoor stairlift fitted?

It's fitted to the stairs and not to the wall, and it can be fitted to any solid concrete, solid wood or metal staircases.

## How long does it take to install and is it disruptive?

Stannah stairlifts are usually installed in just a couple of hours and with the minimum of fuss. Our engineers will leave your home in exactly the same condition they found it – with the addition of a lovely new stairlift of course!

## Will my stairlift be noisy?

No. Stannah stairlifts are very quiet as they have a battery-powered motor, which also ensures a smooth and comfortable ride on your staircase.

# What our customers say

I chose Stannah after careful research and wasn't disappointed. The sales consultant that came to my house was friendly, informative and very helpful. After placing my order a date for fitting was arranged. The team of fitters were professional and tidy, they explained all the workings of the stairlift and I am very happy with my purchase.

**M. Rogers, Preston**



I was amazed at the short time it took from ordering to installation. The workman who installed the lift was polite and helpful, there was no noise and in no time at all the lift was in and working.

**Mrs Woodcock, Sunderland**



Great product, well engineered. It changed our lives overnight and enabled my wife to escape from the bedroom she'd been trapped in. Helpful, highly competent staff.

**Mr John Phillips - Birmingham**



# What happens next

1

## Make your choice

Get your free, no-obligation written quote from one of our friendly sales team. No hard sell, no catches, no hidden costs.

2

## Give us the green light

If you decide to go ahead, we'll take a deposit and arrange for installation. Any questions in the meantime? Just give us a call.

**0800 715 358**

3

## We get to work

Our installation team will fit everything for you in a few hours, leaving your home as tidy as they found it. They'll also give you a full demonstration before they leave.

4

## You're good to go!

You're ready to enjoy life upstairs again.





# Stannah

Freephone: **0800 715 358** | [www.stannah.com](http://www.stannah.com)

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